

Patuh PDP

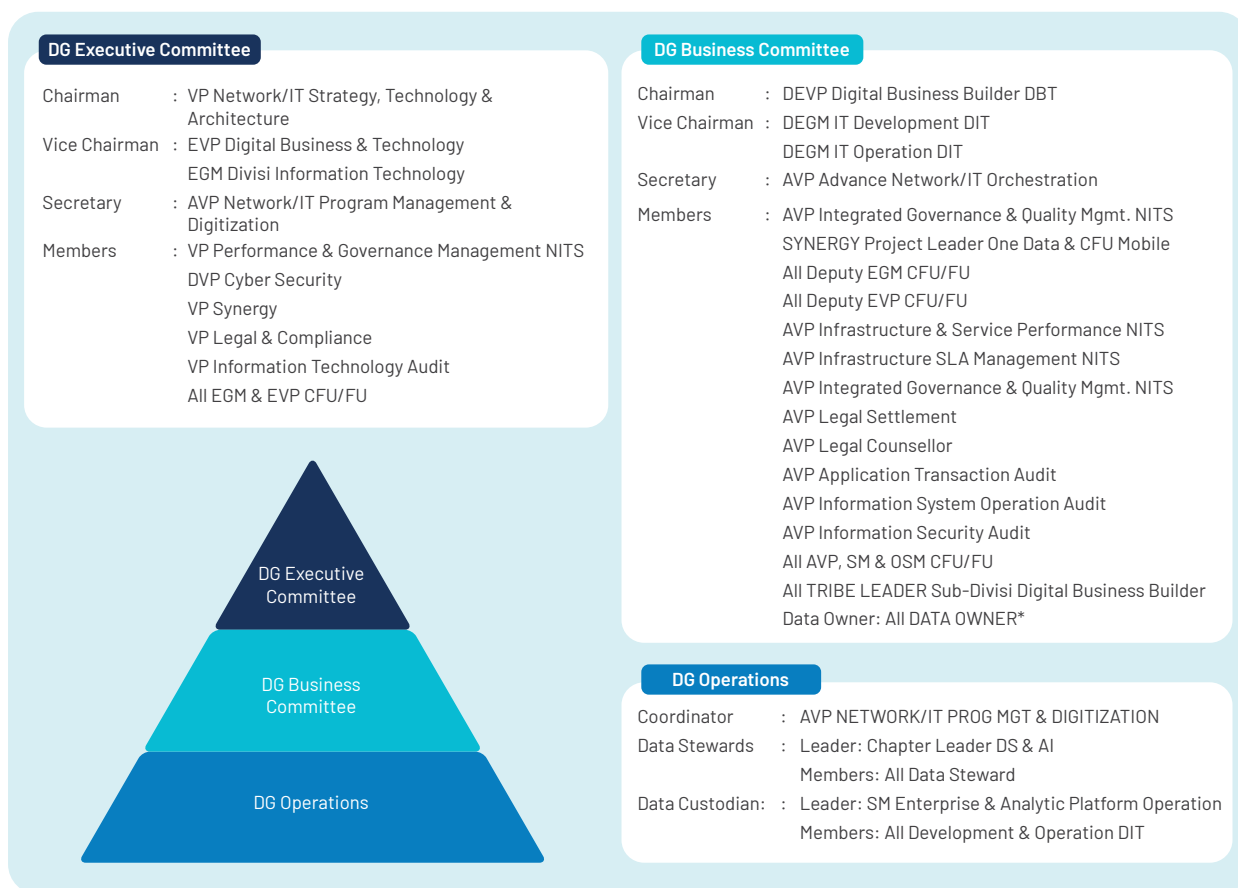
Patuh PDP is a platform designed to help TelkomGroup entities independently ensure compliance with personal data protection regulations based on the framework designed by the Data Protection Function Unit, including adhering to record personal data processing activities (RoPA), personal data protection impact assessments (DPIA, PIA), and so on.

Data Governance Framework

Telkom has a Data Governance Framework that regulates the life cycle of data asset management, starting from planning, use, control, protection, and destruction of data. The framework is designed to support more effective analysis and decision-making. In its implementation, the Director of Network and Director of IT Digital is responsible for the strategic management of this framework and appoints Data Owners who have authority over the utilization of data assets. The Data Owner is responsible for ensuring that data utilization adheres to the established governance principles.

As part of the data protection mechanism, this framework regulates key aspects, namely data owner consent, data architecture, metadata, data control, data quality, encryption (cryptography), access control, and audit trail management. These measures are implemented to ensure the security and integrity of data during storage and utilization.

Figure 97. Telkom Data Governance Committee



Data Protection Policy

As part of cybersecurity risk control and data protection for internal and external parties, Telkom has established procedures for documenting and reporting alleged personal data protection incidents, covering initial detection, subsequent identification, and subsequent incident recovery and prevention measures. This policy supports Telkom's compliance with applicable regulations and requirements, including Law No. 27 of 2022 concerning Personal Data Protection, information security standards ISO 27701:2019, ISO 27001:2013, and ISO 27001:2022.